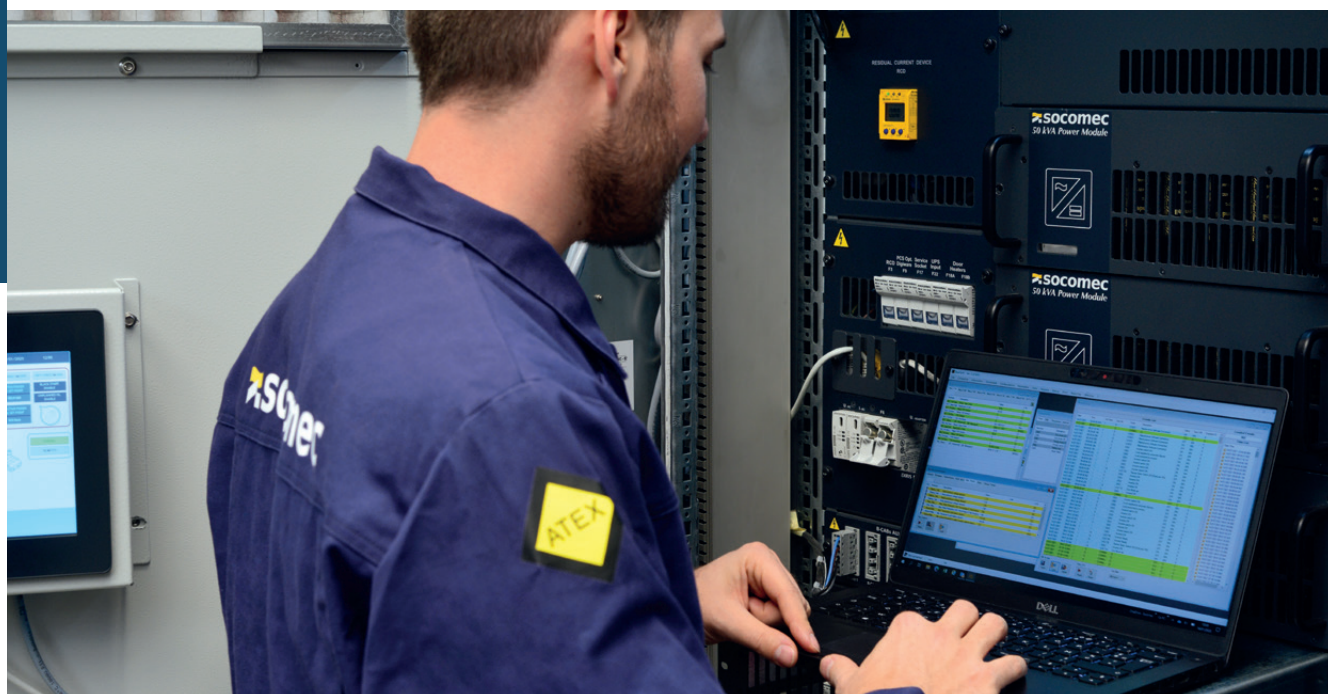


Extended warranty

for SUNSYS HES energy storage systems



Warranty extensions are available to provide a full warranty of 5 to 15 years for your battery and/or converter, depending on your needs. They include the corrective maintenance of your covered items (parts included) as well as follow-up of your needs.

Full coverage of your system

Benefit from an extended manufacturer's warranty of up to 15 years, depending on your needs.

Battery performance warranty

The warranty extension includes a performance warranty on the battery.

This covers a DC residual energy level depending on the battery use.

Controlled budget

You know the price of the warranty extension from the outset and, with just one payment, you can avoid unforeseen costs.

Quick response

In the event of a breakdown, our experts provide you with rapid response: within 1 day for initial telephone support and within 7 business days for on-site service * depending on your location, if required.

A solution for

- > Commercial and industrial buildings
- > Electric vehicle charging stations
- > Isolated microgrids
- > Resilient microgrids
- > Solar communities
- > Grid support

Key points

- > Full coverage of your system
- > Battery performance warranty
- > Controlled budget
- > Quick response

What does the extended warranty cover?

- Corrective maintenance of the battery or the converter, depending on the chosen warranty, (repair or replacement of defective parts), including parts replaced, labor on site as well as travel and accommodation costs⁽¹⁾.
- Battery performance warranty.
- Assistance from our team of experts in the event of a problem, with a quick response.

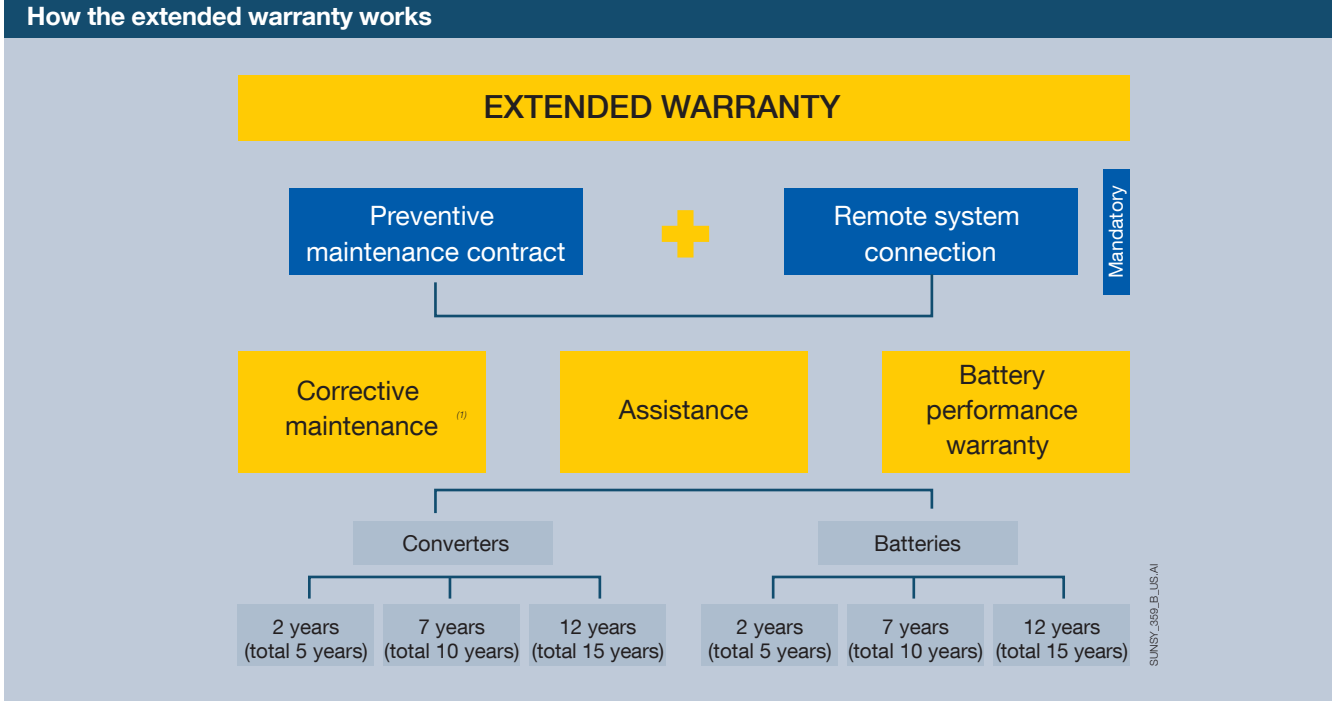
What are the qualifying criteria?

- A preventive maintenance contract must be subscribed.
- Equipment must be permanently connected to the Internet, enabling access to battery data history.
- Socomec must be able to retrieve all data coming from battery at any time.
- Socomec can store all battery data on a secure cloud network on behalf of the customer.
- If the customer prefers to store the battery data himself, the customer assumes all responsibility. In the event of a problem with battery data storage managed by the customer, Socomec reserves the right to cancel the extended warranty.

A warranty adapted to your needs

To offer you greater flexibility with your warranty, we offer various options:

- 2-year warranty extension (total warranty period 5 years),
- 7-year warranty extension (total warranty period 10 years),
- 12-year warranty extension (total warranty period 15 years),
- Extended warranty applicable to the converters,
- Extended warranty applicable to the batteries.



⁽¹⁾ Provided that the installation is in a country where there is a Socomec subsidiary and as specified in your sales proposal.